Alabama

Alabama Commission on Higher Education
P. O. Box 302000
Montgomery, AL 36130-2000
Telephone: (334) 242-1998
Fax: (334) 242-0268
General Link: http://www.ache.state.al.us/
Complaint form: http://www.accs.cc/complaintform.aspx

Alaska

Alaska Commission on Postsecondary Education
PO Box 110505
Juneau, AK 99811-0505
Telephone: (907) 465-2962
Fax: (907) 465-5316
Email: customer.service@alaska.gov
General Link: http://akadvantage.alaska.gov/

Alaska Office of Attorney General
Consumer Protection Unit
1031 W. Fourth Avenue, Suite 200
Anchorage, AK 99501
Email: attorney.general@alaska.gov
Complaint form: http://www.law.state.ak.us/pdf/consumer/FORM_complaint.pdf

Arizona

Arizona State Board for Private Postsecondary Education
1400 W. Washington Street
Room 260
Phoenix, AZ 85007
Telephone: (602) 542-5709
Fax: (602) 542-1253
General Link: http://azppse.state.az.us/student_info/compliance.asp
Complaint form: http://azppse.state.az.us/UserFiles/PDF/complaint_form.pdf

Arkansas

Arkansas Department of Higher Education
114 East Capitol Ave
Little Rock, AR 72201
Telephone: (501) 371-2000

Email: ADHE_Info@adhe.edu
Complaint procedure:
http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC%20Rules%20and%20Regulations/APPENDIXJ.pdf

Arkansas State Board of Private Career Education
501 Woodlane, Suite 312S
Little Rock, AR 72201
Telephone: (501) 683-8000
Fax: (501) 683-8050
Email: sbpce@arkansas.gov
Procedure: http://www.sbpce.org/complaint_process.html

California

California Bureau for Private Postsecondary Education
P.O. Box 980818
W. Sacramento, CA 95798-0818
Telephone: (916) 431-6959
Fax: (916) 263-1895
Email: bppe@dca.ca.gov
Complaint form: http://www.bppe.ca.gov/forms_pubs/complaint.pdf

Colorado

Colorado Department of Higher Education
1560 Broadway, Suite 1600
Denver, Colorado 80202
Telephone: (303) 866-2723
Fax: (303) 866-4266
Complaint procedure: http://highered.colorado.gov/Academics/Complaints/default.html

Connecticut

Connecticut Board of Regents for Higher Education
Telephone: (860)947-1801
Email: webmaster@ctdhe.org
General Link: http://www.ctregents.org/

Connecticut Department of Higher Education
61 Woodland Street
Hartford, CT 06105-2326
Email: info@ctdhe.org

Connecticut Department of Consumer Protection
165 Capitol Avenue
Room 110
Hartford CT 06106
Consumer Complaint Hotline: (800) 842-2649
Email: trade.practices@ct.gov
Complaint form: http://www.ct.gov/dcp/lib/dcp/pdf/forms/consumer_statementcpfr-2_rev_8-06_edited1106.pdf

Delaware

Delaware Department of Education
Carvel State Office Building, 5th Floor
820 N. French Street
Wilmington, DE 19801-3509
Telephone: (302) 735-4000
Fax: (302) 739-4654
Info: dheo@doe.k12.de.us
General Link: http://www.doe.k12.de.us/

Delaware Attorney General
Consumer Protection Wilmington:
820 N. French Street 5th floor
Wilmington, DE 19801
Email: consumer.protection@state.de.us

District of Columbia

District of Columbia Office of the State Superintendent of Education
Education Licensure Commission
810 First Street, NE
9th Floor
Washington, DC 20002
Telephone: (202) 442-4343
Alternative Telephone: (202) 442-4465
Procedure: http://app.dcra.dc.gov/information/build_pla/occupational/education/index.shtm

Florida

Florida Department of Education
Office of the Commissioner
Turlington Building, Suite 1514
325 West Gaines Street
Tallahassee, Florida 32399

Phone: (850) 245-0505
Fax: (850) 245-9667
E-mail: cieinfo@fldoe.org
Complaint form: http://www.fldoe.org/cie/complaint.asp

Georgia

Georgia Nonpublic Postsecondary Education Commission
2082 E Exchange Pl. #220
Tucker, GA 30084-5334
Telephone: 770-414-3300
Fax: 770-414-3309
Procedure: http://rules.sos.state.ga.us/docs/392/5/06.pdf

Hawaii

Hawaii Department of Commerce and Consumer Affairs
Honolulu office (main location):
Leiopapa A Kamehameha Building
235 South Beretania Street, Suite 801
Honolulu, Hawaii 96813
Telephone: (808) 586-2630
Fax: (808) 586-2640
Email: ocp@dcca.hawaii.gov
Complaint form: http://hawaii.gov/dcca/ocp/consumer_complaint

Idaho

Idaho Board of Education
Attn: State Coordinator for Private Colleges and Proprietary Schools
650 West State Street
P.O. Box 83720
Boise, ID 83720-0037
Telephone: (208) 334-2270
Fax: (208) 334-2632
Procedure (Page 8):
http://www.boardofed.idaho.gov/policies/documents/policies/iii/iii_p_students_06-10.pdf

Illinois

Illinois Board of Higher Education
431 East Adams, 2nd Floor
Springfield, Illinois 62701-1404
Institutional Complaint Hotline: (217) 557-7359

Telephone: (217) 782-2551
Fax: (217) 782-8548
Email: info@ibhe.org
Procedure: http://www.ibhe.state.il.us/consumerinfo/complaint.htm

Illinois State Board of Education
100 N. 1st Street
Springfield, Illinois 62777
Contact form: http://webprod1.isbe.net/contactisbe/

Illinois Attorney General
Consumer Fraud Bureau
500 South Second Street
Springfield, IL 62706
Consumer Fraud Hotline: (800) 243-0618
Contact form: http://www.illinoisattorneygeneral.gov/about/email_consumers.jsp
Complaint form: http://www.illinoisattorneygeneral.gov/consumers/conscomp.pdf

Indiana

Indiana Commission on Proprietary Education
Attn: Director of Regulatory Compliance
302 W Washington Street, Room E201
Indianapolis IN 46204
Telephone: (317) 232-1320
Fax: (317) 233-4219
Complaint form: http://www.in.gov/cpe/files/sf39280-complaint.pdf

Iowa

Iowa College Student Aid Commission
603 E. 12th Street
5th Floor
Des Moines, IA 50319
Telephone: (515) 725-3400
Fax: (515) 725-3401
Email: info@iowacollegeaid.gov
Complaint form: https://apps.iowacollegeaid.gov/marketing/docs/constituentrequestform.pdf

Kansas

Kansas Board of Regents
1000 SW Jackson Street
Suite 520

Topeka, KS 66612-1368
Telephone: (785) 296-4917
Fax: (785) 296-7052
Complaint Form: http://www.kansasregents.org/resources/PDF/524-ComplaintProcedureandForm.pdf

Kentucky

Kentucky Council on Postsecondary Education
1024 Capital Center Dr #320
Frankfort, KY 40601-7512
Telephone: (502) 573-1555
Fax: (502) 573-1535
Complaint procedure (See Section 13): http://www.lrc.ky.gov/kar/013/001/020.htm

Kentucky Board of Proprietary Education
911 Leawood Drive
Frankfort, KY 40601-3319
Complaint form:
http://www.bpe.ky.gov/Student%20Documents/Form%20to%20File%20a%20Complaint.pdf

Office of the Attorney General
Capitol Suite 118
700 Capitol Avenue
Frankfort, Kentucky 40601-3449
Email: consumer.protection@ag.ky.gov
Complaint form: http://www.ag.ky.gov/NR/rdonlyres/19D2FEF3-0666-49B5-A184-38006DA45B2C/0/complaint_gen.pdf

Louisiana

Louisiana Board of Regents
P.O. Box 3677
Baton Rouge, LA 70821-3677
Telephone: (225) 342-4253
Fax: (225) 342-9318
Complaint procedure:
http://regents.louisiana.gov/assets/docs/ProprietarySchools/StudentComplaintProcedure.pdf

Maine

Maine Department of Education
Complaint Investigator
23 State House Station

Augusta, ME 04333-0023
Telephone: (207) 624-6600
Fax: (207) 624-6700
Email: jonathan.braff@maine.gov
General Link: http://www.maine.gov/education/

Maine Attorney General
Consumer Protection Division
6 State House Station
Augusta, ME 04333
Complaint form: http://www.maine.gov/ag/consumer/complaints/complaint_form.shtml

Maryland

Maryland Higher Education Commission
839 Bestgate Road, Suite 400
Annapolis, MD 21401-3013
Telephone: (410) 260-4500
Fax: (800) 974-0203
Complaint procedure: http://www.mhec.state.md.us/career/pcs/gripe.asp

Maryland Attorney General
Consumer Protection Division
200 St. Paul Place
Baltimore, MD 21202
Consumer Protection Hotline: (410) 528-8662
Email: consumer@oag.state.md.us
Complaint form:
https://web.oag.state.md.us/editor/customer/onlineformhelpers/formviewer.aspx?filename=MUGeneral.htm

Massachusetts

Massachusetts Board of Higher Education
One Ashburton Place
Room 1401
Boston, MA 02108
Telephone: (617) 994-6950
Fax: (617) 727-0955
Complaint Procedure: http://www.mass.edu/forstudents/complaints/complaintprocess.asp

Michigan

Michigan Department of Energy, Labor & Economic Growth

Office of Postsecondary Services
Proprietary School Unit Staff
201 N. Washington Sq.
Lansing, MI 48913
Telephone: (517) 373-1820
Fax: (517) 373-2129
Complaint form: http://www.michiganps.net/complaint.aspx

Minnesota

Minnesota Office of Higher Education
1450 Energy Park Drive, Suite 350
St. Paul, MN 55108-5227
Telephone: (651) 642-0567
Fax: (651) 642-0675
Contact form: http://www.ohe.state.mn.us/oheContactForm.cfm
Complaint procedure: http://www.ohe.state.mn.us/mPg.cfm?pageID=1078

Minnesota Attorney General's Office
1400 Bremer Tower
445 Minnesota Street
St. Paul, MN 55101
Complaint form: http://www.ag.state.mn.us/ElectronicForms/ComplaintForm.pdf

Mississippi

Mississippi Commission on College Accreditation
3825 Ridgewood Road
Jackson, MS 39211-6453
Telephone: (601) 432-6198
Fax: (601) 432-6225
General Link: http://www.ihl.state.ms.us/mcca/

Mississippi Commission of Proprietary Schools and College Registration
3825 Ridgewood Road
Jackson, MS 39211-6453
General link: http://www.sbcjc.cc.ms.us/program/psDefault.aspx

Consumer Protection Division
Office of the Attorney General
State of Mississippi
P.O. Box 22947
Jackson, Mississippi 39225-2947
Contact form: http://www.ago.state.ms.us/index.php/contact

Complaint form:
http://www.ago.state.ms.us/images/uploads/forms/MSAGO_Complaint_Form.pdf

Missouri

Missouri Department of Higher Education
205 Jefferson Street
P.O. Box 1469
Jefferson City, MO 65102-1469
Telephone: (573) 751-2361
Fax: (573) 751-6635
Email: info@dhe.mo.gov
Complaint procedure:
http://www.dhe.mo.gov/documents/POLICYONCOMPLAINTRESOLUTION.pdf

Montana

Montana University System, Montana Board of Regents
Office of Commissioner of Higher Education
Montana University System
2500 Broadway Street
PO Box 203201
Helena, MT 59620-3201
Telephone: (406) 444-6570
Email: emorrison@montana.edu
General Link: http://mus.edu/board/

Montana Office of Consumer Protection
2225 11th Avenue
P.O. Box 200151
Helena, MT 59620-0151
Email: contactocp@mt.gov
Complaint form: https://app.doj.mt.gov/apps/Oscar/complaintstart.aspx

Nebraska

Nebraska Coordinating Commission for Postsecondary Education
P.O. Box 95005
Lincoln, NE 68509-5005
Telephone: (402) 471-2847
Fax: (402) 471-2886
General Link: http://www.ccpe.state.ne.us/PublicDoc/CCPE/

Nebraska Department of Education

Investigations Office
301 Centennial Mall South
P.O. Box 98987
Lincoln, NE 68509-4987
Complaint form:
http://www.education.ne.gov/PPCS/PDF%20Folders/PDF%20Documents/PPCS%20Forms/Complaint-form.pdf

Nebraska Attorney General
Consumer Protection Division
2115 State Capitol
Lincoln, NE 68509
Consumer Protection Hotline: (800) 727-6432
Complaint form: http://www.ago.ne.gov/complaint

Nevada

Nevada Commission on Postsecondary Education
3663 East Sunset Road
Suite 202
Las Vegas, Nevada 89120
Telephone: (702) 486-7330
Fax: (702) 486-7340
Complaint procedure: http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm

New Hampshire

New Hampshire Postsecondary Education Commission
3 Barrell Court #300
Concord, NH 03301-8531
Telephone: (603) 271-3494
General link: http://www.education.nh.gov/highered/index.htm

New Jersey

New Jersey Commission on Higher Education
PO Box 542
Trenton, NJ 08625
Telephone: (609) 588-3226
Email: nj_che@che.state.nj.us
General link: http://www.state.nj.us/highereducation/

New Jersey Department of Labor and Workforce Development
1 John Fitch Plaza

P.O. Box 110
Trenton, NJ 08625-0110
Email: schoolapprovalunit@dol.state.nj.us
Complaint form:
http://lwd.dol.state.nj.us/labor/forms_pdfs/edtrain/Conflict%20Resolution%20Questionnaire.pdf

New Jersey Division of Consumer Affairs
124 Halsey Street
Newark, New Jersey 07102
Complaint form: http://www.nj.gov/oag/ca/complaint/ocp.pdf

New Mexico

New Mexico Higher Education Department
2048 Galisteo
Santa Fe, NM 87505
Telephone: (505) 476-8400
Fax: (505) 476-8453
Complaint form:
http://www.hed.state.nm.us/uploads/FileLinks/b23fc959f37c44bb8e3caae612e0dba7/PPS%20Complaint%20Form.pdf

New York

New York Office of College and University Evaluation
New York State Education Department
5 North Mezzanine
Albany, NY 12234
Telephone: (518) 474-2593
Fax: (518) 486-2779
Complaint form: http://www.highered.nysed.gov/ocue/COMPLAINTFORM.pdf

New York Department of State
Division of Consumer Protection
Consumer Assistance Unit
5 Empire State Plaza - Suite 2101
Albany, New York 12223-1556
Phone: (518) 474-8583 or 1-800-697-1220
Fax: (518) 486-3936
Complaint form: https://www1.consumer.state.ny.us/cpb/CauComplaintForm.html

North Carolina

North Carolina Community College System, Office of Proprietary School Services
200 West Jones St.
Raleigh, North Carolina 27603
Telephone: (919) 807-7146
Fax: (919) 807-7164
Complaint procedure:
http://www.nccommunitycolleges.edu/Proprietary_Schools/docs/PDFFiles/Complaint%20Procedures.pdf
Complaint form:
http://www.nccommunitycolleges.edu/Proprietary_Schools/docs/PDFFiles/StdtCompltForm.pdf

Post-Secondary Education Complaints
c/o Assistant Director of Licensure and Workforce Studies
University of North Carolina General Administration
910 Raleigh Road
Chapel Hill,NC 27515-2688
Telephone (919) 962-4558

North Carolina Consumer Protection
Attorney General's Office
Mail Service Center 9001
Raleigh, NC 27699-9001
Complaint form: http://www.ncdoj.gov/getdoc/59be4357-41f3-4377-10f-3e8bd532da5f/Complaint-Form.aspx

North Dakota

North Dakota State Board for Career and Technical Education
State Capitol - 15th Floor
600 E. Boulevard Ave. Dept. 270
Bismarck, ND 58505-0610
Telephone: (701) 328-3180
Fax: (701) 328-1255
Email: cte@nd.gov
General Link: http://www.nd.gov/cte/

North Dakota Consumer Protection Division
Office of Attorney General
Gateway Professional Center
1050 E Interstate Ave. Suite 200
Bismarck, ND 58503-5574
Complaint form: http://www.ag.state.nd.us/cpat/PDFFiles/SFN7418.pdf

Ohio

Ohio State Board of Career Colleges and Schools
35 East Gay Street, Suite 403
Columbus, OH 43215-3138
Telephone: (614) 466-2752
Fax: (614) 466-2219
Complaint form: http://scr.ohio.gov/LinkClick.aspx?fileticket=%2bwaKHWPRAH8%3d&tabid=68

Ohio Attorney General
Consumer Protection Section
30 E. Broad St., 14th floor
Columbus, OH 43215-3400
Complaint form: http://www.ohioattorneygeneral.gov/consumercomplaint

Oklahoma

Oklahoma State Regents for Higher Education
655 Research Parkway
Suite 200
Telephone: (405) 225-9100
Email: communicationsdepartment@osrhe.edu
General Link: http://www.okhighered.org/

Oklahoma Office of the Attorney General
Consumer Protection Unit
Attn: Investigative Analyst
313 NE 21st Street
Oklahoma City, OK 73105
Complaint procedure: http://www.oag.state.ok.us/oagweb.nsf/ccomp.html
Complaint form: http://www.oag.state.ok.us/consumer/complt.nsf/complaint.html

Oregon

Oregon Department of Education - Private and Career Schools Office
255 Capitol Street NE
Salem, OR 97310-0203
Telephone: (503) 947-5600
Fax: (503) 378-5156
Complaint procedures: http://www.ode.state.or.us/teachlearn/specialty/pcs/forms/complaint-procedures.doc

Oregon Attorney General
Financial Fraud/Consumer Protection Section

1162 Court St. NE
Salem, OR 97301-4096
Complaint form: http://www.doj.state.or.us/finfraud/pdf/concompform.pdf

Pennsylvania

Pennsylvania Department of Education, Division of Program Services
333 Market Street
Harrisburg, PA 17126-0333
Telephone: (717) 783-6137
Fax: (717) 783-6139
General link:
http://www.education.state.pa.us/portal/server.pt/community/bureau_of_postsecondary_education/7325/division_of_higher_education/

Office of Attorney General
Bureau of Consumer Protection
14th Floor, Strawberry Square
Harrisburg, PA 17120
Complaint form:
http://www.attorneygeneral.gov/uploadedFiles/Complaints/BCP_Complaint_Form.pdf

Puerto Rico

Puerto Rico Council on Higher Education
PO Box 1900
San Juan, PR San Juan, PR
00910-1900 00910-1900
Telephone: (787) 641-7100
Fax: (787) 641-2573
Complaints procedure (see Article XIII): http://www.gobierno.pr/NR/rdonlyres/F15F15DF-A8C1-4341-A752-4490FF6791A3/0/REGLAMENTO_EN_INGLES_OTORGAMIENTO_DE_LICENCIAS_A_IES_DE_PR.pdf

Puerto Rico Department of Justice
PO 9020192
San Juan, Puerto Rico San Juan, Puerto Rico
00902-0192 00902-0192

Rhode Island

Rhode Island Board of Governors for Higher Education
Shepard Building
80 Washington Street

Providence, RI 02903
Telephone: (401) 456-6008
Email: dgrossman-garber@ribghe.org
General Link: http://www.ribghe.org/default.htm

Rhode Island Department of Attorney General
Consumer Protection Unit
150 South Main Street
Providence, RI 02903
Complaint form:
http://www.riag.state.ri.us/documents/consumer/ConsumerComplaintForm.pdf

South Carolina

South Carolina Commission on Higher Education
1333 Main Street, Suite 200
Columbia, SC 29201
Telephone: (803) 737-2260
Fax: (803) 737-2297
Complaint form:
http://www.che.sc.gov/AcademicAffairs/License/Complaint_procedures_and_form.pdf

South Dakota

South Dakota Board of Regents
306 E. Capitol Ave, Suite 200
Pierre, SD 57501-2545
Telephone: (803) 737-2260
Fax: (803) 737-2297
General link: http://www.sdbor.edu/

South Dakota Office of Attorney General
Division of Consumer Protection
1302 E Hwy 14 Suite 3
Pierre SD 57501-8053
Complaint form:
http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx

Tennessee

Tennessee Higher Education Commission
404 James Robertson Parkway
Suite 1900
Nashville, TN 37243

Telephone: (615) 741-3605
Fax: (615)741-6230
General Link: http://www.tn.gov/thec/
Complaint form:
http://www.tn.gov/thec/Divisions/LRA/PostsecondaryAuth/Complaint%20Form.rtf

Texas

Texas Higher Education Coordinating Board
1200 E. Anderson Lane
Austin, Texas 78752
Telephone: (512) 427-6101
General Link: http://www.thecb.state.tx.us/

Office of the Attorney General
Consumer Protection Division
PO Box 12548
Austin, TX 78711-2548
Complaint form: https://www.oag.state.tx.us/consumer/complaintform.pdf

Utah

Utah Division of Consumer Protection
160 East 300 South
Salt Lake City, Utah 84111
Telephone: (801) 530-6601
Fax: (801) 530-6001
Email: consumerprotection@utah.gov
Complaint procedure: http://consumerprotection.utah.gov/complaints/index.html

Vermont

Vermont State Board of Education
120 State Street
Montpelier, VT 05620-2501
Telephone: (802) 828-3135
Email: DOE-EdInfo@state.vt.us
General Link: http://www.education.vermont.gov/new/html/mainboard.html

Vermont Attorney General's Office
109 State Street
Montpelier, VT 05609-1001

Virginia

State Council of Higher Education for Virginia
101 N. 14TH St.
James Monroe Building
Richmond, VA 23219
Telephone: (804) 371-2285
Fax: (804) 225-2604
Email: communications@schev.edu
Complaint form: http://www.schev.edu/forms/StudentComplaintInformation.pdf

Washington

Washington Higher Education Coordinating Board
917 Lakeridge Way
PO Box 43430
Olympia, WA 98504-3430
Telephone: (360) 753-7869
Email: dainfo@hecb.wa.gov
Complaint procedure:
http://www.hecb.wa.gov/AboutOurSystem/MaintainingStandards/ConsumerProtection

Washington Workforce Training and Education Coordinating Board
128 10th Avenue SW
PO Box 43105
Olympia, WA 98504-3105
Email: workforce@wtb.wa.gov
Complaint procedure: http://www.wtb.wa.gov/PCS_Complaints.asp

Washington State Office of the Attorney General
1125 Washington Street SE
PO Box 40100
Olympia, WA 98504-0100
Complaint form: https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx

West Virginia

West Virginia Higher Education Policy Commission
1018 Kanawha Blvd E., Ste 700
Charleston WV 25301-2800
Telephone: (304) 558-4016
Email: canderson@hepc.wvnet.edu
Complaint procedure:
http://wvhepcnew.wvnet.edu/index.php?option=com_content&task=view&id=224

West Virginia Office of the Attorney General
Consumer Protection Division
PO Box 1789
Charleston, WV 25326-1789
Complaint form: http://www.wvago.gov/pdf/general-consumer-complaint-form.pdf

Wisconsin

Wisconsin Educational Approval Board
30 W. Mifflin St., 9th Floor
P.O. Box 8696
Madison, WI 53708
Telephone: (608) 266-1996
Fax: (608) 264-8477
Email: eabmail@eab.state.wi.us
Complaint procedure: http://eab.state.wi.us/resources/complaint.asp
Complaint form: http://eab.state.wi.us/resources/forms/3.01ComplaintForm.pdf

Wyoming

Wyoming Department of Education
2300 Capitol Avenue
Hathaway Building, 2nd Floor
Cheyenne, WY 82002-0050
Telephone: (307) 777-5712
Email: samantha.mills@wyo.gov
General Link: http://edu.wyoming.gov/

Wyoming Attorney General's Office
123 Capitol Building
200 W. 24th Street
Cheyenne, WY 82002