1. Gender

	Frequency	Percent	Response Choice
	379	67.92%	Female
	179	32.08%	Male
Total Number of Responses = 558			

2. Ethnic Background

Frequency	Percent	Response Choice
504	90.81%	White
33	5.95%	Black/African-American
10	1.80%	Asian/Pacific Islander
2	0.36%	American Indian/Alaska Native
6	1.08%	Hispanic

Total Number of Responses = 555

3. Are you a U.S. citizen?

Frequency	Percent	Response Choice
545	97.85%	Yes
12	2.15%	No
Total Number of Responses = 557		

4. What is your residency classification at MSU?

Frequency	Percent	Response Choice
445	80.18%	In-state
102	18.38%	Out-of-state
8	1.44%	International

Total Number of Responses = 555

5. Age

Frequency	Percent	Response Choice
325	58.35%	22 or younger
114	20.47%	23-27
46	8.26%	28-34
47	8.44%	35-44
25	4.49%	45 or older

6. Has either of your parents received a bachelor's degree?

Frequency	Percent	Response Choic
247	44.42%	Yes
309	55.58%	No
Total Number of Responses = 556		

7. Has either of your parents received a degree from Murray State?

	Frequency	Percent	Response Choice
	84	15.11%	Yes
	472	84.89%	No
Total Number of Responses = 556			

8. What was your original entry status to MSU?

Frequency	Percent	Response Choice
308	55.30%	Freshman
184	33.03%	Transfer from community college/technical school
65	11.67%	Transfer from 4-yr institution

Total Number of Responses = 557

9. If transfer student, how many credits were transferred?

Frequency	Percent	Response Choice
7	2.81%	12 or fewer
37	14.86%	13-30
67	26.91%	31-60
138	55.42%	Over 60

Total Number of Responses = 249

10. If transfer student, approximately what percent of your University Studies (general education) classes did you take at Murray State?

Frequency	Percent	Response Choice
145	58.23%	Under 25%
44	17.67%	25-49%
32	12.85%	50-74%
28	11.24%	75-100%

11. What has been your attendance status at MSU?

Frequency	Percent	Response Choice
514	92.28%	Primarily full-time
43	7.72%	Primarily part-time

Total Number of Responses = 557

12. In which Residential College are you a member?

Frequency	Percent	Response Choice
88	15.97%	Do not know
56	10.16%	Clark College
52	9.44%	Elizabeth College
53	9.62%	Franklin-Springer Colleges
63	11.43%	Hart College
64	11.62%	Hester College
58	10.53%	Regents College
45	8.17%	Richmond College
72	13.07%	White College

Total Number of Responses = 551

13. Have you ever received any type of Financial Aid while at MSU? (Scholarships, grants, work-study, etc.)

Frequency	Percent	Response Choice
444	79.86%	Yes
112	20.14%	No

Total Number of Responses = 556

14. What degree are you seeking at this time?

Frequency	Percent	Response Choice
8	1.44%	Associate
549	98.56%	Baccalaureate

15. How many years will it take you to complete your degree from the point of your initial enrollment in college (including any time at a previous institution)?

Frequency	Percent	Response Choice
10	1.80%	Two
25	4.50%	Three
225	40.54%	Four
177	31.89%	Five
43	7.75%	Six
75	13.51%	More than six

Total Number of Responses = 555

16. In what range does your grade point average fall?

Percent	Response Choice
6.65%	2.00 - 2.50
25.72%	2.51 - 3.00
36.33%	3.01 - 3.50
31.29%	3.51 - 4.00
	6.65% 25.72% 36.33%

Total Number of Responses = 556

Questions 17 and 18 relate to department and program information. They are used to sort the data, and do not appear in this table

19. For what purpose did you enroll at MSU?

Frequency	Percent	Response Choice
3	0.54%	To receive an associate degree
547	98.20%	To receive a baccalaureate degree
2	0.36%	To take a few job related courses
5	0.90%	To transfer to another college/university

Total Number of Responses = 557

20. What is the highest degree you eventually hope to receive?

Frequency	Percent	Response Choice
1	0.18%	Associate
151	27.11%	Baccalaureate
307	55.12%	Graduate
98	17.59%	Professional

21. Which best describes your situation?

Frequency	Percent	Response Choice
254	45.60%	Did not change major/area
59	10.59%	Did not initially declare major/area
244	43.81%	Changed major/area

Total Number of Responses = 557

22. While school was in session during the past year, how many hours per week, on average, did you work for pay?

Frequency	Percent	Response Choice
125	22.48%	Did not work
80	14.39%	Worked 1-10 hrs
128	23.02%	Worked 11-20 hrs
109	19.60%	Worked 21-30 hrs
72	12.95%	Worked 31-40 hrs
42	7.55%	Worked over 40 hrs

Total Number of Responses = 556

23. For the most part, were classes offered at times convenient to you?

Frequency	Percent	Response Choice
504	90.48%	Yes
53	9.52%	No
Total Number of Responses = 557		

24. If no, what time would you have preferred?

Percent	Response Choice
15.38%	Late afternoon
12.82%	Evening
2.56%	Weekend
69.23%	During the day
	15.38% 12.82% 2.56%

25. Which best describes the location where you completed the majority of your coursework?

Frequency	Percent	Response Choice
444	80.29%	Murray
25	4.52%	Paducah
0	0.00%	Ft. Campbell
30	5.42%	Madisonville
21	3.80%	Hopkinsville
13	2.35%	Henderson
17	3.07%	On the Internet
3	0.54%	Other

Total Number of Responses = 553

26. Did you take any online courses while at Murray State?

Frequency	Percent	Response Choice	
222	39.86%	Yes	
335	60.14%	No	
Total Number of Responses = 557			

27. Did it take you an extra semester or more to complete degree requirements at Murray State?

Frequency	Percent	Response Choice
322	57.81%	Yes
235	42.19%	No

Total Number of Responses = 557

28. If yes, why did it take you an extra semester or more?

Frequency	Percent	Response Choice
40	12.42%	Work obligation limited my enrollment.
26	8.07%	Family obligations limited my enrollment.
10	3.11%	Tuition and other costs of attendance limited my enrollment.
100	31.06%	A decision to change majors added to my requirements.
42	13.04%	A required course or courses were not offered.
18	5.59%	Credits were lost transferring to Murray State.
86	26.71%	Other

29. Did you have trouble getting any course(s) you needed while at Murray State?

Frequency	Percent	Response Choice
175	31.42%	Yes
382	68.58%	No
Total Number of Responses = 557		

30. If yes, why did you have trouble getting the course?

Frequency	Percent	Response Choice
91	52.00%	Not offered the semester I needed it.
15	8.57%	Not offered at hours convenient to my work schedule.
26	14.86%	Not offered at hours suitable for my school schedule.
41	23.43%	All course sections were closed.
2	1.14%	I was unaware of the prerequisites for the course.

Total Number of Responses = 175

31. Which statement best describes your experience with off-campus coop/internship?

Frequency	Percent	Response Choice
363	65.41%	Cannot judge, I did not have one.
120	21.62%	My experience was very valuable.
64	11.53%	My experience was valuable.
7	1.26%	My experience was of little value.
1	0.18%	My experience was of no value.

Total Number of Responses = 555

32. Which statement best describes your experience with on-campus faculty-directed research, scholarly, or creative project?

Frequency	Percent	Response Choice
346	62.23%	Cannot judge; I did not have one.
102	18.35%	My experience was very valuable.
93	16.73%	My experience was valuable.
14	2.52%	My experience was of little value.
1	0.18%	My experience was of no value.

33. Which statement best describes your experience with academic advising in your major/area?

Frequency	Percent	Response Choice
9	1.62%	Cannot judge; I did not make use of the opportunity.
484	86.89%	I was satisfied with information my adviser provided.
57	10.23%	Advice was inaccurate, incomplete, or misleading.
7	1.26%	My adviser was not available.

Total Number of Responses = 557

For questions 34-48, indicate the extent to which you were satisfied.

34. Class size relative to type of course

Frequency	Percent	Response Choice
320	57.55%	Very satisfied
226	40.65%	Satisfied
10	1.80%	Dissatisfied
0	0.00%	Very dissatisfied

Total Number of Responses = 556

35. Out-of-class availability of faculty

Frequency	Percent	Response Choice
205	36.87%	Very satisfied
324	58.27%	Satisfied
26	4.68%	Dissatisfied
1	0.18%	Very dissatisfied

Total Number of Responses = 556

36. Effectiveness of your high school preparation for college work

Frequency	Percent	Response Choice
152	27.34%	Very satisfied
250	44.96%	Satisfied
102	18.35%	Dissatisfied
52	9.35%	Very dissatisfied

37. Fairness of faculty in their treatment of individual students

Frequency	Percent	Response Choice
189	33.99%	Very satisfied
316	56.83%	Satisfied
45	8.09%	Dissatisfied
6	1.08%	Very dissatisfied

Total Number of Responses = 556

38. Overall quality of instruction at Murray State

Frequency	Percent	Response Choice
197	35.37%	Very satisfied
339	60.86%	Satisfied
19	3.41%	Dissatisfied
2	0.36%	Very dissatisfied

Total Number of Responses = 557

39. Quality of instruction in University Studies (General Education) courses

Frequency	Percent	Response Choice
130	23.59%	Very satisfied
362	65.70%	Satisfied
50	9.07%	Dissatisfied
9	1.63%	Very dissatisfied

Total Number of Responses = 551

40. Quality of instruction in your major

Frequency	Percent	Response Choice
294	52.78%	Very satisfied
243	43.63%	Satisfied
18	3.23%	Dissatisfied
2	0.36%	Very dissatisfied

41. Clarity of program objectives in your major

Frequency	Percent	Response Choice
235	42.19%	Very satisfied
293	52.60%	Satisfied
28	5.03%	Dissatisfied
1	0.18%	Very dissatisfied

Total Number of Responses = 557

42. Intellectual challenge of the academic program

Frequency	Percent	Response Choice
238	42.73%	Very satisfied
302	54.22%	Satisfied
15	2.69%	Dissatisfied
2	0.36%	Very dissatisfied

Total Number of Responses = 557

43. Encouragement and information from your major department for employment after graduation

Frequency	Percent	Response Choice
176	32.00%	Very satisfied
265	48.18%	Satisfied
94	17.09%	Dissatisfied
15	2.73%	Very dissatisfied

Total Number of Responses = 550

44. Availability of opportunities to engage in a faculty-mentored research, scholarly, or creative project in your area of study/interest

Frequency	Percent	Response Choice
127	23.13%	Very satisfied
290	52.82%	Satisfied
119	21.68%	Dissatisfied
13	2.37%	Very dissatisfied

45. Library hours

Frequency	Percent	Response Choice
171	31.03%	Very satisfied
319	57.89%	Satisfied
46	8.35%	Dissatisfied
15	2.72%	Very dissatisfied

Total Number of Responses = 551

46. Effectiveness of library personnel in meeting your information needs

Frequency	Percent	Response Choice
154	27.95%	Very satisfied
348	63.16%	Satisfied
44	7.99%	Dissatisfied
5	0.91%	Very dissatisfied

Total Number of Responses = 551

47. Access to library resources on hand

Frequency	Percent	Response Choice
144	26.09%	Very satisfied
343	62.14%	Satisfied
49	8.88%	Dissatisfied
16	2.90%	Very dissatisfied
16	2.90%	Very dissatisfied

Total Number of Responses = 552

48. Electronic access to library resources

Frequency	Percent	Response Choice
175	31.53%	Very satisfied
308	55.50%	Satisfied
55	9.91%	Dissatisfied
17	3.06%	Very dissatisfied

For questions 49-55, please indicate how effective University Studies at MSU was in helping you achieve these goals.

49. Writing Skills

Frequency	Percent	Response Choice
126	23.38%	Very effective
348	64.56%	Effective
58	10.76%	Ineffective
7	1.30%	Very ineffective

Total Number of Responses = 539

50. Speaking Skills

Frequency	Percent	Response Choice
146	27.14%	Very effective
332	61.71%	Effective
57	10.59%	Ineffective
3	0.56%	Very ineffective

Total Number of Responses = 538

51. Critical Thinking Skills

Frequency	Percent	Response Choice
150	27.73%	Very effective
332	61.37%	Effective
49	9.06%	Ineffective
10	1.85%	Very ineffective

Total Number of Responses = 541

52. Computer Technology

Frequency	Percent	Response Choice
132	24.40%	Very effective
329	60.81%	Effective
64	11.83%	Ineffective
16	2.96%	Very ineffective

53. General Knowledge in the liberal arts and sciences

Frequency	Percent	Response Choice
119	22.00%	Very effective
360	66.54%	Effective
51	9.43%	Ineffective
11	2.03%	Very ineffective

Total Number of Responses = 541

54. International Perspectives

Frequency	Percent	Response Choice
97	17.96%	Very effective
300	55.56%	Effective
121	22.41%	Ineffective
22	4.07%	Very ineffective

Total Number of Responses = 540

55. Stimulation of interest in areas outside your chosen field of study

Frequency	Percent	Response Choice
107	19.81%	Very effective
312	57.78%	Effective
101	18.70%	Ineffective
20	3.70%	Very ineffective

Total Number of Responses = 540

For questions 56-83, please indicate how satisfactorily the following met your needs

56. African-American Student Services

Percent	Response Choice
95.69%	Did not use
2.33%	Very satisfied
1.08%	Satisfied
0.54%	Dissatisfied
0.36%	Very dissatisfied
	95.69% 2.33% 1.08% 0.54%

57. Career Services Office

Frequency	Percent	Response Choice
317	57.01%	Did not use
101	18.17%	Very satisfied
121	21.76%	Satisfied
16	2.88%	Dissatisfied
1	0.18%	Very dissatisfied

Total Number of Responses = 556

58. Counseling and Testing Center

Frequency	Percent	Response Choice
437	78.46%	Did not use
60	10.77%	Very satisfied
53	9.52%	Satisfied
6	1.08%	Dissatisfied
1	0.18%	Very dissatisfied

Total Number of Responses = 557

59. Cultural programming and activities

Percent	Response Choice
82.91%	Did not use
6.47%	Very satisfied
10.07%	Satisfied
0.36%	Dissatisfied
0.18%	Very dissatisfied
	82.91% 6.47% 10.07% 0.36%

Total Number of Responses = 556

60. E-study courses

Frequency	Percent	Response Choice
231	41.55%	Did not use
173	31.12%	Very satisfied
142	25.54%	Satisfied
8	1.44%	Dissatisfied
2	0.36%	Very dissatisfied

61. Food Services

Frequency	Percent	Response Choice
194	34.83%	Did not use
87	15.62%	Very satisfied
187	33.57%	Satisfied
64	11.49%	Dissatisfied
25	4.49%	Very dissatisfied

Total Number of Responses = 557

62. Greek life and activities

Frequency	Percent	Response Choice
425	76.58%	Did not use
77	13.87%	Very satisfied
40	7.21%	Satisfied
9	1.62%	Dissatisfied
4	0.72%	Very dissatisfied

Total Number of Responses = 555

63. Health Services

Frequency	Percent	Response Choice
289	51.89%	Did not use
92	16.52%	Very satisfied
132	23.70%	Satisfied
36	6.46%	Dissatisfied
8	1.44%	Very dissatisfied

Total Number of Responses = 557

64. Honor Societies/Departmental Clubs/Special Interest Organizations

Frequency	Percent	Response Choice
270	48.65%	Did not use
128	23.06%	Very satisfied
146	26.31%	Satisfied
9	1.62%	Dissatisfied
2	0.36%	Very dissatisfied

65. International Programs and activities

Frequency	Percent	Response Choice
456	82.16%	Did not use
45	8.11%	Very satisfied
51	9.19%	Satisfied
2	0.36%	Dissatisfied
1	0.18%	Very dissatisfied

Total Number of Responses = 555

66. International student support services

Frequency	Percent	Response Choice
518	93.33%	Did not use
17	3.06%	Very satisfied
14	2.52%	Satisfied
5	0.90%	Dissatisfied
1	0.18%	Very dissatisfied

Total Number of Responses = 555

67. Intramural Sports and Recreation

Percent	Response Choice
65.65%	Did not use
15.83%	Very satisfied
15.47%	Satisfied
2.52%	Dissatisfied
0.54%	Very dissatisfied
	65.65% 15.83% 15.47% 2.52%

Total Number of Responses = 556

68. Lowry Center/Community College

Frequency	Percent	Response Choice
458	82.23%	Did not use
59	10.59%	Very satisfied
33	5.92%	Satisfied
5	0.90%	Dissatisfied
2	0.36%	Very dissatisfied

69. Library

Frequency	Percent	Response Choice
86	15.47%	Did not use
237	42.63%	Very satisfied
204	36.69%	Satisfied
25	4.50%	Dissatisfied
4	0.72%	Very dissatisfied

Total Number of Responses = 556

70. MAP Report

Frequency	Percent	Response Choice
21	3.77%	Did not use
204	36.62%	Very satisfied
229	41.11%	Satisfied
82	14.72%	Dissatisfied
21	3.77%	Very dissatisfied

Total Number of Responses = 557

71. MSU Web site

Frequency	Percent	Response Choice
11	1.97%	Did not use
322	57.81%	Very satisfied
210	37.70%	Satisfied
9	1.62%	Dissatisfied
5	0.90%	Very dissatisfied

Total Number of Responses = 557

72. NCAA Sports

Percent	Response Choice
63.49%	Did not use
13.13%	Very satisfied
19.42%	Satisfied
3.60%	Dissatisfied
0.36%	Very dissatisfied
	63.49% 13.13% 19.42% 3.60%

73. Online courses that are not e-study

Frequency	Percent	Response Choice
397	71.40%	Did not use
81	14.57%	Very satisfied
71	12.77%	Satisfied
6	1.08%	Dissatisfied
1	0.18%	Very dissatisfied

Total Number of Responses = 556

74. Racer Touch Registration

Frequency	Percent	Response Choice
13	2.34%	Did not use
164	29.55%	Very satisfied
194	34.95%	Satisfied
111	20.00%	Dissatisfied
73	13.15%	Very dissatisfied

Total Number of Responses = 555

75. Residential College programming and activities

Percent	Response Choice
48.83%	Did not use
19.03%	Very satisfied
27.83%	Satisfied
3.77%	Dissatisfied
0.54%	Very dissatisfied
	48.83% 19.03% 27.83% 3.77%

Total Number of Responses = 557

76. Scholarships/grants/student employment

Frequency	Percent	Response Choice
147	26.39%	Did not use
167	29.98%	Very satisfied
182	32.68%	Satisfied
51	9.16%	Dissatisfied
10	1.80%	Very dissatisfied

77. Security Services

Frequency	Percent	Response Choice
358	64.27%	Did not use
66	11.85%	Very satisfied
113	20.29%	Satisfied
20	3.59%	Dissatisfied
0	0.00%	Very dissatisfied

Total Number of Responses = 557

78. Services for non-traditional students

Frequency	Percent	Response Choice
481	86.36%	Did not use
50	8.98%	Very satisfied
17	3.05%	Satisfied
7	1.26%	Dissatisfied
2	0.36%	Very dissatisfied

Total Number of Responses = 557

79. Student Support Services (Trio)

Percent	Response Choice
90.48%	Did not use
6.10%	Very satisfied
2.51%	Satisfied
0.90%	Dissatisfied
0.00%	Very dissatisfied
	90.48% 6.10% 2.51% 0.90%

Total Number of Responses = 557

80. Student PIN System

Frequency	Percent	Response Choice
11	1.97%	Did not use
250	44.88%	Very satisfied
238	42.73%	Satisfied
49	8.80%	Dissatisfied
9	1.62%	Very dissatisfied

81. Student Records/Transcript Services

Frequency	Percent	Response Choice
99	17.77%	Did not use
168	30.16%	Very satisfied
237	42.55%	Satisfied
38	6.82%	Dissatisfied
15	2.69%	Very dissatisfied

Total Number of Responses = 557

82. Computer and Internet access for study and research needs

Frequency	Percent	Response Choice
76	13.64%	Did not use
246	44.17%	Very satisfied
207	37.16%	Satisfied
20	3.59%	Dissatisfied
8	1.44%	Very dissatisfied

Total Number of Responses = 557

83. Women's Center

Frequency	Percent	Response Choice
501	89.95%	Did not use
32	5.75%	Very satisfied
15	2.69%	Satisfied
8	1.44%	Dissatisfied
1	0.18%	Very dissatisfied

Total Number of Responses = 557

84. To what extent did you participate in Residential College activities?

Frequency	Percent	Response Choice
292	52.42%	Did not participate
74	13.29%	Frequently
109	19.57%	Occasionally
82	14.72%	Seldom

85. Which phrase best describes your opinion of Residential Colleges?

Frequency	Percent	Response Choice
216	38.78%	Not familiar with Residential Colleges
87	15.62%	Very positive
214	38.42%	Positive
32	5.75%	Negative
8	1.44%	Very negative

Total Number of Responses = 557

Questions 86-95

The University has formulated ten desired "Characteristics of the Murray State University Graduate." Please indicate how effective your MSU experience was in enhancing your abilities in each area.

86. Engage in mature, independent and creative thought and express that thought effectively in oral and written communication;

Frequency	Percent	Response Choice
190	34.17%	Very effective
337	60.61%	Effective
26	4.68%	Ineffective
3	0.54%	Very ineffective

Total Number of Responses = 556

87. Understand and apply the critical and scientific methodologies that academic disciplines employ to discover knowledge and ascertain its validity;

Frequency	Percent	Response Choice
160	28.99%	Very effective
333	60.33%	Effective
52	9.42%	Ineffective
7	1.27%	Very ineffective

88. Apply sound standards of information gathering, analysis and evaluation to reach logical decisions;

Frequency	Percent	Response Choice
179	32.31%	Very effective
341	61.55%	Effective
32	5.78%	Ineffective
2	0.36%	Very ineffective

Total Number of Responses = 554

89. Understand the roles and applications of science and technology in the solution of the problems of a changing world;

Frequency	Percent	Response Choice
165	29.84%	Very effective
321	58.05%	Effective
61	11.03%	Ineffective
6	1.08%	Very ineffective

Total Number of Responses = 553

90. Demonstrate a critical understanding of the world's historical, literary, philosophical, and artistic traditions;

Frequency	Percent	Response Choice
138	24.91%	Very effective
324	58.48%	Effective
86	15.52%	Ineffective
6	1.08%	Very ineffective

Total Number of Responses = 554

91. Understand the dynamics of cultural diversity, of competing economic and political systems, and of complex moral and ethical issues;

Percent	Response Choice
32.43%	Very effective
55.80%	Effective
10.69%	Ineffective
1.09%	Very ineffective
	32.43% 55.80% 10.69%

92. Understand the nature of and engage in ethical behavior and responsible citizenship;

Frequency	Percent	Response Choice
217	39.24%	Very effective
302	54.61%	Effective
30	5.42%	Ineffective
4	0.72%	Very ineffective

Total Number of Responses = 553

93. Understand the importance of the behaviors necessary to maintain a healthy lifestyle;

Frequency	Percent	Response Choice
190	34.36%	Very effective
297	53.71%	Effective
57	10.31%	Ineffective
9	1.63%	Very ineffective

Total Number of Responses = 553

94. Demonstrate mastery of a chosen field of study; and

Frequency	Percent	Response Choice
223	40.40%	Very effective
306	55.43%	Effective
22	3.99%	Ineffective
1	0.18%	Very ineffective

Total Number of Responses = 552

95. Value intellectual pursuit and continuous learning in a changing world.

Frequency	Percent	Response Choice
230	41.59%	Very effective
300	54.25%	Effective
19	3.44%	Ineffective
4	0.72%	Very ineffective

96. What do you expect to do after you graduate?

Frequency	Percent	Response Choice
294	53.26%	I will look for a job.
48	8.70%	I will continue working in the position I now have.
4	0.72%	I will seek a bachelor's degree.
113	20.47%	I will go to graduate school.
11	1.99%	I will go to law school.
4	0.72%	I will go to medical school.
19	3.44%	I will go to other professional school.
57	10.33%	I will work and attend school.
2	0.36%	I will not work or attend school.

Total Number of Responses = 552

97. If you intend to work full-time, what do you expect your salary to be?

Frequency	Percent	Response Choice
105	20.00%	Above \$50,000
125	23.81%	\$40,000 - \$50,000
179	34.10%	\$30,000 - \$39,999
83	15.81%	\$25,000 - \$29,999
21	4.00%	\$20,000 - \$24,999
12	2.29%	Below \$20,000

Total Number of Responses = 525

98. If you intend to continue your education, please indicate which statement best describes the institution you will attend.

Frequency	Percent	Response Choice
201	43.51%	Murray State University
98	21.21%	University/College in Kentucky
163	35.28%	University/College outside Kentucky

Total Number of Responses = 462

99. "I would recommend Murray State University to a prospective student."

Frequency	Percent	Response Choice
336	61.09%	Strongly agree
194	35.27%	Agree
16	2.91%	Disagree
4	0.73%	Strongly disagree