

## Opportunity afforded

### COUNSELING PROGRAM ANNUAL IMPROVEMENT PLAN 2020-2021

#### **Annual Improvement Plan**

Purpose: The Counseling (CNS) Program is dedicated to improve the Program curriculum, organization, and communication by frequent and routine evaluations. Various groups help in the evaluation process: CNS students during their last semester of the Program, graduates of the CNS Program within six months of graduating, employers of recent graduates, and practicum and internship site supervisors. Through an anonymous survey format, each of these groups provide feedback on the strengths and challenges of our Program curriculum and student educational experiences. The surveys are the Program Evaluation, the Graduate Survey, the Graduate Employer Survey, and the Site Supervisor Evaluation of Counseling Program. The CNS faculty compile, analyze, discuss and utilize the feedback to determine future foci and/or changes to the Program. In addition, at the end of each semester, CNS faculty review the progress of each student on all CACREP standards and utilize this information to enhance program curriculum and develop student remediation, if necessary. Lastly, we share the reports with our Advisory Board and discuss possible changes to the program.

**Program Evaluation:** The counseling faculty aim to conduct an assessment of the effectiveness of the counseling program. An important component of this review is to ascertain the quality and relevancy of the program and course content from the point of view of current students and graduates. Results are analyzed and used to help the program identify areas of strength and areas that are in need of enhancement. The following are the results of the evaluation administered to six students who each completed a program evaluation at the completion of their exiting exam.

#### **Program strengths:**

- 9 of 11 respondents reported that the program completely met their expectations.
- 9 of 11 respondents reported that program content completely met their expectations
- 11 of 11 respondents reported that overall quality of faculty as very good or excellent
- 10 of 11 respondents reported that program content was very good or excellent
- Themes regarding general strengths of program included:
  - o Faculty are flexible and supportive of students
  - o Clinical experiences were significant in student development
  - o Diverse experiences/orientations were helpful for students
- With regards to skills acquired, the following themes were noted:
  - o Development of foundational counseling skills
  - o Development of theoretical orientation
  - o Enhanced awareness of self
- Courses that were identified as being most helpful included:
  - o CNS 619, Foundational Counseling Skills
  - o CNS 624, Theories of Counseling
  - o CNS 625, Legal & Ethical Issues
  - o CNS 671, Multicultural Counseling
  - o CNS 676, Clinical Diagnosis & Treatment Planning
  - o CNS 692, Group Counseling

- o CNS 710, Counseling Children and Adolescents
- o CNS 720, Elementary School Counseling
- o CNS 722, Substance Use & Addictions Counseling
- o CNS 725, Middle/Secondary School Counseling
- o CNS 790, CNS 794, CNS 795

#### **Potential Areas for Improvement**

- 2 of 11 respondents indicated that the program only somewhat met their expectations, of which one of the two cited that instructors relied on students to read prior to class, and that readings were not often discussed in class; rather, readings were used to prompt class discussions. For this student, learning was more likely to happen when readings are explained in class via PPT.
  - Some students did acknowledge that class discussions did not relate to content that was being assessed on the CPCE.
- CPCE was an area of commonality for these respondents
  - Students indicated that the program should increase frequency of the exam dates, offer different testing sites, and provide class exams that resemble test items from the CPCE.
- Courses that were perceived to be least helpful included:
  - o ADM 630, Methods of Research
    - Two students indicated this, but comments were not left as to reasons why
  - o CNS 686, Career Counseling
    - Four students indicated this, two students left comments
      - One student indicated that they were not certain on how this course would prepare them as a school counselor
      - The other student stated that the online experience of the course left them unprepared for Career content on the CPCE
    - It is gathered that the majority of these students, if not all of them took CNS 686 in Summer 2019
    - If so, then they took with an adjunct who did not teach the class well.

**Site Supervisors:** Overall, the site supervisors ranked the counseling program between adequately prepared and excellent on all standards with the exception of an N/A in ongoing professional development. The highest rankings were in professional counseling identity and high ethical standards. Supervisors also ranked the students' skills between neutral and strongly agree. The highest rankings were in individual and group counseling skills with the majority of the rankings in all categories between agree and strongly agree. Supervisors also rated students in knowledge areas. All ranged between agree and strongly agree. The highest areas were individual and group theories and human growth and development.

**Need for Program improvement.** While many of the standards increased in score, there were some areas where the scores did decrease minimally. Several evaluations rated

students in the satisfactory range for personal and professional growth, professional counseling identity, collegiality, accountability, professional leadership, contact with professional organizations, high ethical standards, ongoing professional development and openness to supervision and feedback. Though most of these only had two responses. All content skills and knowledge were rated agree to strongly agree.

**Recommendations.** In order to address the areas for improvement, the counseling program faculty met and discussed how to proceed. Most areas for improvement were only noted by one to two respondents. However the areas of professional leadership and contact with professional organizations had four and three respondents respectively. The faculty expect students to join ACA or ASCA when they begin clinicals. We will discuss opportunities for students to share their experiences with professional organizations with their sites. Profession leadership needs to continue to be addressed. Faculty will work with students to identify ways the can excel, volunteer, and advocate as a leader not only in their site but in the profession as a whole.

**Student Learning Outcomes (SLO's):** In addition to the above surveys, the CNS faculty also reviewed student outcomes on Key Performance Indicators (KPI). Furthermore, each CACREP standard (in the eight core areas and in clinical mental health counseling) is assessed via an assignment, evaluation, or task in the program. Faculty review each standard for each student. Below is an overview of the results.

### $SLO\ 1-Students$ will demonstrate the knowledge and dispositions of an ethical and professional counselor

**KPI 1.1** – **Counseling Dispositions:** Students who complete the program will demonstrate inclusiveness, responsibility, enthusiasm, professionalism, and ethical standards.

conducting Success That year	When assessment occurs	Assessment Tool	Party Conducting	Criteria for Success	2019-2020 Analysis
Admission  Admission  Admission  Interview Rubric  All CNS faculty  The student will "meet expectations" on the admissions rubric  The student will  "meet expectations" on the admissions rubric  The student will  "meet expectations" on the admissions program admitted nine students into the program (five students in the fa [one school counseling students]; four students in the spring [two school counseling			Assessment All CNS	The student will "meet expectations" on the admissions	During the 2019- 2020 academic year, the CNS program admitted nine students into the program (five students in the fall [one school counseling student four clinical menta health counseling students]; four students in the spring [two school

	T	T	1	T
				health counseling
				students]). One
				student was denied
				admission into the
				program. Of the
				students who were
				admitted, all met
				standards on the
				admissions rubric.
Conclusion of each	Student Disposition	CNS Faculty	The student will	During the 2019-
semester	Evaluation	instructor	"meet	2020 academic
			expectations" on	year 37 students
			disposition	were assessed in
			evaluation for	courses during the
			each course	fall, spring, and
			he/she completed.	summer semesters.
			•	Four students failed
				to meet
				expectations in
				their respective
				classes. Two of the
				four students
				withdrew from the
				program. Student
				concern forms were
				completed for the
				other two students.
At the conclusion	Formal disposition	All CNS	The student will	During the 2019-
of CNS 790	review	faculty	"meet	2020 academic
01 01 02 77 0			expectations" on	year 10 students
			disposition	were enrolled in
			evaluation for	practicum. All
			CNS 790	students met
			C115 770	expectations at the
				conclusion of their
				clinical
				experiences. These
				results indicate that
				students are
				demonstrating
				professional
				counseling
				dispositions during
				their initial clinical
At the complexion	Formal diamonities	All CNC	The student:11	experiences.
At the conclusion	Formal disposition	All CNS	The student will	During the 2019-
of CNS	review	faculty	"meet	2020 academic
794/795/796/797			expectations" on	year 12 students
			disposition	were enrolled in an
			evaluation for	internship
				experience(s). All

	CNS 794/795/796797	students met expectations at the conclusion of their clinical experiences. These results indicate that students are demonstrating professional counseling dispositions during
		their clinical experiences.

**KPI 1.2 - Ethics:** Students who complete the program will demonstrate an understanding of ethical and legal practice relating to professional counseling

When assessment occurs	Assessment Tool	Party Conducting Assessment	Criteria for Success	2019-2020 Analysis
CNS 625 – Legal and Ethical Dilemmas Assignment	Legal and Ethical Dilemmas Rubric	CNS Faculty Instructor	The student will "meet expectations" on the Legal and Ethical Dilemmas project.	11 students completed the assignment in summer 2020. All students met expectations based on criteria outlined in the legal and ethical dilemmas rubric. These results indicate that students are able to demonstrate a knowledge regarding ACA Code of Ethics and KY Laws pertaining to professional counselors.
CNS 790 - CESA	CESA Rubric	All CNS faculty	The student will "meet expectations" on the criteria specific to ethical and legal considerations on the CESA.	12 students completed the CESA during the 2019-2020 academic year. All but one student (91.7%) met expectations on the criteria of the CESA that is

				specific to ethical and legal considerations. The student who did not pass the standard will need to be assessed again in practicum.
				When assessing for proficiency for initial certification, the counseling program will require applicants to speak to the ethical and legal considerations of a professional school counselor.
Semester prior to final semester or final semester	CPCE	All CNS faculty	The student will demonstrate competence by scoring within one standard deviation of the national average on the Professional Orientation and Ethics portion of the exam.	counselor.  During the 2019- 2020 academic year, the counseling program had 10 students register for the CPCE. All 10 students scored within at least one standard deviation of the Professional Orientation and Ethics domain of the CPCE. This result indicates that by the time students are nearing graduation, these students can demonstrate sound knowledge regarding professional ethics.

SLO 2 – Students will practice reflective, theoretically-grounded counseling

**KPI 2.1 - Theory:** Students who complete the program will demonstrate knowledge and understanding of counseling theory

When assessment occurs	Assessment Tool	Party Conducting Assessment	Criteria for Success	2019-2020 Analysis
CNS 624 – Theories Paper	Theories Paper Rubric	CNS Faculty Instructor	The student will "meet expectations" on the Theories Paper	15 counseling students were enrolled in CNS 624, Theories of Counseling. All 15 students met expectations on the Theory Paper assignment. This result indicates that students are developing a foundational understanding of their theoretical orientation soon after the starting the counseling program.
CNS 790 - CESA	CESA Rubric	All CNS faculty	The student will "meet expectations" on the criteria specific to counseling theories on the CESA	12 students completed the CESA during the 2019-2020 academic year. All but one student (91.7%) met standards on the criteria of the CESA that is specific to counseling theory domain. The student who did not pass the standard will need to be assessed again in practicum.  When assessing for proficiency for initial certification, the counseling program will require applicants to speak to how they will apply their counseling theory as a

				Professional School Counselor.
CNS 794, 795, 797  – Oral Defense	Oral Defense rubric	CNS Faculty instructor	The student will "meet expectations" on the criteria specific to the oral presentation of his/her counseling theory for the Oral Defense presentation.	During the 2019- 2020 academic year, nine students were enrolled in a clinical experience where they were required to take part in the Oral Defense. All nine students met expectations on the criteria related to counseling theory. This result indicates that as these students approached graduation they had the ability to demonstrate and defend their clinical work within the scope of their theoretical framework.

**KPI 2.2 - Skills:** Students who complete the program will demonstrate essential interviewing and counseling skills

When assessment	Assessment Tool	Party	Criteria for	2019-2020
occurs		Conducting	Success	Analysis
		Assessment		
CNS 619 –	Foundational	CNS Faculty	The student will	13 students were
Foundational	Working Stage	Instructor	"meet	enrolled in CNS
Working Stage	Counseling Skills		expectations" on	619. All 13 met
Counseling Skills	Rubric		the Foundational	expectations for the
			Working Stage	Foundational
			Counseling Skills	Working Stage
				Skills. This result
				suggests that
				students are
				learning to apply
				foundational
				counseling skills
				appropriately by
				the end of the
				semester.

CNS 790 – Case Presentation	Case Presentation Rubric	CNS Faculty Instructor	The student will "meet expectations" on the criteria specific to counseling skills	During the 2019- 2020 academic year, 11 students were enrolled in the CNS 790, Practicum. All 11 students met expectations on the criteria of the Case Presentation rubric
				that focused on counseling skills. This result indicates that these students continued to develop and demonstrate sound foundational and working stage counseling skills.
CNS 794/795/797  – Oral Defense	Oral Defense rubric	CNS Faculty instructor	The student will "meet expectations" on the criteria specific to the video demonstration that highlights relationship building and working stage counseling skills for the Oral Defense presentation.	During the 2019- 2020 academic year, nine students were enrolled in a clinical experience where they were required to take part in the Oral Defense. All nine students met expectations on the criteria related to the counseling demonstration. This result indicates that as these students approached graduation they continued to demonstrate both foundational and working stage counseling skills.

**KPI 2.3** – **Group:** Students who complete the program will design and facilitate group interventions

When assessment occurs	Assessment Tool	Party Conducting Assessment	Criteria for Success	2019-2020 Analysis
CNS 692 – Group Proposal	Group Proposal Rubric	CNS Faculty Instructor	The student will "meet expectations" on the Group Proposal	12 counseling students were enrolled in CNS 692, Group Counseling. All 12 students met expectations. This result indicates that the students in this course understood the various components required to effectively develop, market, and assess group work.
Clinicals (CNS 790, 794, or 795)	Group Verification Form	Site Supervisor	The student will complete group sessions as verified by site supervisor	During the 2019- 2020, 11 students facilitated group work during their clinical experiences. These students were able to demonstrate foundational group work skills.
Semester prior to final semester or final semester	CPCE	All CNS faculty	The student will demonstrate competence by scoring within one standard deviation of the national average on the Group Counseling and Group Work Domain	The Counseling Program had 10 students take the CPCE in during the 2019-2020 academic year. All 10 students passed the Group Counseling and Group Work domain of the CPCE on their first attempt. This result suggests that students have a solid understanding of group work knowledge.

 $SLO\ 3-Students\ will\ demonstrate\ multicultural\ competency\ and\ be\ prepared\ to\ work\ with\ diverse\ clientele\ across\ the\ lifespan$ 

**KPI 3.1 - Diversity:** Students who complete the program will demonstrate an ability to understand diverse cultural attitudes, beliefs, understandings, and acculturative experiences, including specific experiential learning activities

When assessment occurs	Assessment Tool	Party Conducting Assessment	Criteria for Success	2019-2020 Analysis
CNS 671 – at start and conclusion of course	MAKSS	Faculty Instructor	The student will demonstrate growth (improved post-test score) in the subtest areas of the MAKSS.	11 counseling students were enrolled in the CNS 671, Multicultural Counseling, during the spring 2020 semester. In the table below, mean scores can be seen for each subscale of MAKSS and total score. The results indicate an increase in scores in each area, indicating that students are increasing their multicultural knowledge, awareness, and skills through the course of the semester.  Awareness Pre/Post 25.7/28.6  Knowledge Pre/Post 25/35.3  Skills Pre/Post 21.3/32.7  Total Pre/Post 72/96.6
CNS 671 – Cultural Exposure Assignment	Cultural Exposure Rubric	Faculty Instructor	The student will "meet expectations" on	11 counseling students were enrolled in the CNS

			the Cultural	671, Multicultural
			Exposure project.	Counseling, during
			Exposure project.	the spring 2020
				semester. All 11
				students met
				expectations on the
				Cultural Exposure
				assignment,
				indicating that
				students were able
				to the reflect on
				and articulate self-
				awareness within
				the scope of
				diversity and
				systemic
				oppression.
Semester prior to	CPCE	All CNS	The student will	The Counseling
final semester or		faculty	demonstrate	Program had 10
final semester		-	competence by	students take the
			scoring within	CPCE during the
			one standard	2019-2020
			deviation of the	academic year. All
			national average	10 students passed
			on the Social and	the Social and
			Cultural Diversity	Cultural Diversity
			Domain	domain of the
			2 ommi	CPCE on their first
				attempt. This result
				suggests that
				students have a
				comprehensive
				understanding of
				multicultural
				counseling

**KPI 3.2 - Lifespan:** Students who complete the program will demonstrate an understanding of behaviors and issues across the lifespan

When assessment occurs	Assessment Tool	Party Conducting Assessment	Criteria for Success	2019-2020 Analysis
CNS 635	Case Study	Faculty Instructor	The student will "meet expectations" on the Case Study project.	During the 2019- 2020 academic year, 9 students were enrolled in CNS 635, Human Development. All 9 student met expectations on the

				Case Study Project, indicating that these students could theorize the potential effects of biopsychosocial issues on the developmental of a human across the lifespan.
Semester prior to final semester or final semester	CPCE	All CNS faculty	The student will demonstrate competence by scoring within one standard deviation of the national average on the Human Growth and Development Domain	The Counseling Program had 10 students take the CPCE in during the 2019-2020 academic year. All but one student passed the Human Growth and Development domain of the CPCE on their first attempt (the one student who did not pass retook the exam twice and passed on the third attempt). This result suggests that the majority of this sample possessed a comprehensive knowledge regarding biopsychosocial issues across the lifespan.  The program has made plans to pilot a human development question to the CESA to assess knowledge within this domain at or about the halfway point of students' progression in the program.

# $SLO\ 4-Students$ will demonstrate a readiness to work within the spectrum of mental health settings

**KPI 4.1 - Assessment:** Students who complete the program will demonstrate knowledge of the helping process, inclusive of assessment tools, psychometric constructs, and diagnosing and treatment planning

When assessment occurs	Assessment Tool	Party Conducting Assessment	Criteria for Success	2019-2020 Analysis
CNS 676 – Case Study Assignment	Case Study Assignments Rubric	Faculty Instructor	The student will "meet expectations" on the Case Study project.	Nine counseling students were enrolled in CNS 676, Diagnosis and Treatment Planning. All students met expectations on the Case Study Project. These results indicate that at the conclusion of this course, these students were able to demonstrate appropriate diagnoses based on the DSM 5.
CNS 683 – Midterm Exam	Midterm Exam	Faculty Instructor	The student will pass the midterm exam with a C grade or better	During the 2019- 2020 academic year, nine counseling students were enrolled in CNS 683, Test and Measurements. All nine students passed the midterm exam with a grade of C or better. These results indicated that these students were able to demonstrate foundational knowledge regarding psychometrics.

Paper Rubric Rub	CNS 722 – Movie	Movie Paper	Faculty	The student will	13 counseling
expectations" on the Movie Paper Assignment.  Semester prior to final semester  CPCE  All CNS Faculty  The student will demonstrate competence by scoring within one standard deviation of the national average on the Assessment and Testing Domain  Testing Domain  Testing Domain  Employed and Addictions Counseling. All 13 students met expectations on the Movie Paper, indicating that these students were able to demonstrate knowledge regarding appropriate addictions assessments for these characters.  The Counseling Program had 10 students take the CPCE in during the 2019-2020 academic year. All students passed the Assessment and Testing Domain of the CPCE on their first attempt. This result suggests that these students possessed a comprehensive knowledge regarding assessment and testing as they relate to the helping	Paper				
the Movie Paper Assignment.  The Students met expectations on the Movie Paper, indicating that these students were able to demonstrate knowledge regarding appropriate addictions assessments for these characters.  Semester prior to final semester  The student will demonstrate competence by scoring within one standard deviation of the national average on the Assessment and Testing Domain  Testing Domain  Testing Domain of the CPCE on their first attempt. This result suggests that these students possessed a comprehensive knowledge regarding assessment and testing as they relate to the helping	•			expectations" on	enrolled in CNS
Assignment.  And Addictions  Counseling.  Assignment.  The Counseling Program had 10  Students race the Assignment and Testing Domain  Testing Domain  Testing Domain of the CPCE on their first attempt. This result suggests that these students possessed a comprehensive knowledge regarding assignment and testing as they relate to the helping					722, Substance Use
Counseling. All 13 students met expectations on the Movie Paper, indicating that these students were able to demonstrate knowledge regarding appropriate addictions assessments for these characters.  Semester prior to final semester or final semester  CPCE All CNS The student will demonstrate competence by scoring within one standard deviation of the national average on the Assessment and Testing Domain Testing Domain of the CPCE on their first attempt. This result suggests that these students possessed a comprehensive knowledge regarding assessment and testing as they relate to the helping				_	and Addictions
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Semester prior to final semester or final semester  Semester prior to final semester or final semester  Semester or final semester  CPCE  All CNS Faculty  Faculty  The Student will demonstrate competence by scoring within one standard deviation of the national average on the Assessment and Testing Domain  Testing domain of the CPCE on their first attempt. This result suggests that these students possessed a comprehensive knowledge regarding assessment and testing as they relate to the helping					
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knowledge regarding assessment and testing as they relate to the helping					-
regarding assessment and testing as they relate to the helping					_
assessment and testing as they relate to the helping					
testing as they relate to the helping					•
relate to the helping					
process.					

**KPI 4.2 - Career:** Students who complete the program will demonstrate knowledge in career and vocational development of clients

When assessment	Assessment Tool	Party	Criteria for	2019-2020
occurs		Conducting	Success	Analysis
		Assessment		
CNS 686	Savickas Interview	Faculty	The student will	Nine students were
		Instructor	"meet	enrolled in CNS
			expectations" on	686, Career
			the Savickas	Counseling, during

	CDCF		Interview Assignment.	the 2019-2020 academic year. All nine students met expectations on the Savickas Interview Project, indicating that these students possessed sound career counseling knowledge.
Semester prior to final semester or final semester	CPCE	All CNS faculty	The student will demonstrate competence by scoring within one standard deviation of the national average on the Career Development Domain	The Counseling Program had 10 students take the CPCE in during the 2019-2020 academic year. All 10 passed the Career Development domain of the CPCE on their first attempt. This result suggests that the majority of this sample possessed a comprehensive knowledge regarding career counseling.

**KPI 4.3 - Research:** Students who complete the program will demonstrate the ability to comprehend professional research and literature, especially as it relates to program evaluation and evidence-based practices

When assessment occurs	Assessment Tool	Party Conducting Assessment	Criteria for Success	Implication of Analysis
ADM 630	Literature Review Paper	Faculty Instructor	Earn a grade of C or better	Eight counseling students were enrolled in ADM 630, Research Methods, during the 2019-2020 academic year. All eight met expectations on the Literature Review Project, indicating that these students could critically

				assess scholarly writings.
Semester prior to final semester or final semester	CPCE	All CNS faculty	The student will demonstrate competence by scoring within one standard deviation of the national average on the Research and Program Evaluation Domain	The Counseling Program had 10 students take the CPCE in during the 2019-2020 academic year. All 10 students passed the Research and Program Evaluation domain of the CPCE on their first attempt. This result suggests that these students have comprehensive knowledge regarding research and program evaluation procedures.

### $CMHC\ SLO\ 1-Students\ will\ demonstrate\ the\ foundational\ dispositions\ and\ skills\ of\ a\ professional\ clinical\ mental\ health\ counselor$

**CMHC KPI 1.1 - Counseling Identity:** Students who complete the program will possess a professional counseling identity

When assessment occurs	Assessment Tool	Party Conducting Assessment	Criteria for Success	Implication of Analysis
CNS 619 – Reflection Assignment 2	Reflection rubric	CNS Faculty Instructor	The student will "meet expectations" on the reflection rubric	13 counseling students were enrolled in CNS 619, Foundational Counseling, in fall 2019. All students met expectations for the Reflection Assignment 2, demonstrating an understanding of the various counseling divisions under the American Counseling Association.

CNS 625 – Reflection Assignment 3	Reflection rubric	CNS Faculty Instructor	The student will "meet expectations" on the reflection rubric	11 counseling students were enrolled in the CNS 625, Legal and Ethical Issues in Counseling. All 11 students met expectations on Reflection Assignment 4, indicating that these students were able to articulate the rationale for the licensure process in Kentucky.
CNS 795/797 – Oral Defense	Oral Defense rubric	CNS Faculty instructor	The student will "meet expectations" on the criteria specific to the written portion of his/her counseling identity for the Oral Defense presentation.	During the 2019- 2020 academic year, nine students were enrolled in a clinical experience where they were required to take part in the Oral Defense. All nine students met expectations on the criteria related to the written aspect of their counseling identity. This result indicates that as these students approached graduation they were able to articulate their understanding of self as a professional counselor.
Semester prior to final semester or final semester	CPCE	All CNS faculty	The student will demonstrate competence by scoring within one standard deviation of the national average on the Professional Counseling	The Counseling Program had 10 students take the CPCE in during the 2019-2020 academic year. All 10 students passed the Professional Orientation and Ethics domain of

	Orientation and	the CPCE on their
	Ethics Domain	first attempt. This
		result suggests that
		these students have
		comprehensive
		knowledge
		regarding research
		and program
		evaluation
		procedures.

**CMHC KPI 1.2 - Counseling Skills:** Students who complete the program will demonstrate the ability to conduct formal interviews, properly diagnose, create treatment plans, document services appropriately, and provide varying techniques to promote wellness

When assessment occurs	Assessment Tool	Party Conducting Assessment	Criteria for Success	Implication of Analysis
CNS 676 – Role Plays and Documentation	Role plays and Case Documentation Rubric	Faculty Instructor	The student will "meet expectations" on the role plays and documentation.	During the 2019-2020 academic year, nine counseling students were enrolled in CNS 676, Clinical Diagnosis and Treatment Planning. All nine students met expectations on the Role Play Project, indicating that these students were able to demonstrate sound ability to conduct various counseling, intake interventions.
CNS 694 – Practice Sessions	Session Review Form Rubric	CNS Faculty Instructor	The student will "meet expectations" on the session review form rubric	No results can be reported at this time, as CNS 694, Advanced Counseling and Supervision was not offered during the 2019-2020 academic year.
CNS 795/797 – Site Supervisor Evaluation	Site Supervisor Evaluation – Final Evaluation	Site Supervisor	The student will "meet expectations" on	During the 2019- 2020 academic year, nine students

CNS 795 – Faculty	Faculty Supervisor	Faculty	site supervisor evaluation  The student will	were enrolled in their final clinical experience. The site supervisors for all nine students reported that their supervisees met site expectations. This result indicates the program is preparing competent and clinically skilled professional counselors.  During the 2019-
Supervisor Evaluation	Evaluation – Final Evaluation	Supervisor	"meet expectations" on site supervisor evaluation	2020 academic year, nine students were enrolled in their final clinical experience. The faculty supervisors for all nine students reported that their supervisees met internship expectations. This result indicates the program is preparing competent and clinically skilled professional counselors.

Plan for improvement: The CNS Program will continue to work on various areas to enhance the curriculum and the learning experiences for students. Many changes have already been made. For instance, each course syllabus has been reorganized, standardized (according to CACREP national standards, CAEP, and EPSB), and updated to strengthen the focus on counseling theory, multicultural issues, and application of skills. Also, the organization of the Program itself has been restructured to offer consistency in course offering and uniformity of student expectations. In the upcoming year, the Program will use the results of these surveys and SLO's to further develop the curriculum and Program structure. While the vast majority of the students met or exceeded the Core and program specific CACREP standards, there are some areas to review. Adjustments that will be made to specific courses include:

\* CNS 686 is being taught by a core professor

- The Program is giving students the option to take the CPCE at Murray State at a specified date/time, or at a testing site of their choosing at a date/time of their choosing.
- Students who enter program via initial certification (option 9) will need to demonstrate ethical knowledge and theoretical orientation.
- ❖ A lifespan development question will be added to the CESA as a second of three programmatic assessment points in human development.
- ❖ Faculty will encourage students to join ACA/ASCA prior to clinicals.
- ❖ Students will be encouraged to share professional organization experiences with their site/site supervisor so as to advocate for the profession.
- ❖ Faculty will provide study guides for course exams at the start of certain classes.
- ❖ The faculty will propose a new Social Justice and Advocacy Course to better align the program with their mission and objectives.
- ❖ The program will create a new student data tracking system.

#### **Graduation & Postgraduate Placement**

During the 2019-2020 academic year, seven counseling students graduated the program (EdS SC = 1; MAEd SC = 5; and EdS CMHC = 2 [one student graduated from both the MAED SC and CMHC Program, but maintains a school counseling position]).

Two of the six school counseling graduates have maintained their positions as teachers at their schools. Three other school counseling graduates have earned positions as school counselors. The CMHC graduate is in the process of earing another advanced degree.

The counseling faculty is taking the proper steps to make positive changes to the structure, organization and flow of the counseling program. This will be an ongoing process, but it is necessary to meet our purpose of preparing our students for careers as professional counselors.