



STUDENT FINANCIAL SERVICES

Murray State University

We are passionate.
We are spirited.
We are **Racers**.

OFFICE HOURS
Monday - Friday
8:00am to 4:30pm

\$140 Million

Awarded annually in financial aid and foundational scholarships.

99%

Of first-year students receive financial aid and scholarships.

STUDENT FINANCIAL SERVICES - DEPARTMENTS

Financial Aid Office

The Financial Aid Office handles everything related to the FAFSA, or Free Application for Federal Student Aid, including federal/state grants and federal/private loans.

Scholarship Office

Awards institutional and competitive scholarships, connects you with external scholarships, and helps you navigate the application and acceptance process.

Bursar's Office - Billing

Coordinates processing of payments, incoming resource payments, billing, and setting up payment plans.

SECURITY SETTINGS & DIGITAL GATEWAYS

Consent to Release: FERPA

The Family Educational Rights and Privacy Act prevents the University from disclosing account data via telephone without an explicitly signed consent form on file. We need this on file before we can speak to the students and/or parents about their accounts.

- 1 myGate.murraystate.edu
- 2 Academics tab
- 3 Student FERPA Management
- 4 Review and Manage

Authorized Users Management

Students can authorize alternative users (parents/guardians) to receive billing notifications, set up payment plans, and make payments. Students can authorize multiple users to be able to log in and view the e-bill.

- 1 myGate.murraystate.edu
- 2 Money tab
- 3 My Account
- 4 View Your E-bill | Authorized Users

IMPORTANT INFORMATION

Official Email Communication

Murray State email serves as the official method for student communications and institutional notifications. Please make sure you are checking your email daily.

FAFSA Filing Requirements

Students must have a completed FAFSA on file for scholarships to pay towards the student account. Must be completed every year.

GENERAL QUESTIONS?

- Our teams can be reached directly by email or by phone (contact information is located at the bottom of this sheet).
- Alternatively, you can schedule a personalized appointment online at: <https://msu-sfa.youcanbook.me/>

Connect with our team on social media: [@MSUStudentMoney](#)

BURSAR'S OFFICE

Phone: (270) 809-4227

Email: msu.bursar@murraystate.edu

FINANCIAL AID

Phone: (270) 809-2546

Email: msu.sfa@murraystate.edu

SCHOLARSHIP OFFICE

Phone: (270) 809-3225

Email: msu.scholarships@murraystate.edu